The Society for Social Work Leadership in Health Care
46th Annual Meeting & Conference
Social Workers in Health Care: Navigating Our Troubled Water
October 26-29, 2011 • San Francisco, CA
The Fairmont San Francisco Hotel

SCHEDULE OF EVENTS
As of October 15, 2011

Tuesday, October 25, 2011

8:00 AM – 5:00 PM  SSWLHC Board of Directors Meeting – State Room (Mezzanine Level)
12:00 PM – 5:00 PM  Registration – Garden Room (Lobby Level)
1:00 PM – 5:00 PM  Chapter Presidents’ Meeting (Lunch on your own) – Green Room (Lobby Level)
2:00 PM – 6:00 PM  I-1: Leadership Institute – Part I – Pavilion Room (Lobby Level)
                  William Tietjen, Judith Trachtenberg, Richard Woodrow

Wednesday, October 26, 2011

7:00 AM – 6:30 PM  Registration – Grand Ballroom Foyer (Grand Ballroom Level)
7:30 AM – 4:30 PM  I-1: Leadership Institute – Part II – California Room (Mezzanine Level)
                   William Tietjen, Judith Trachtenberg, Richard Woodrow
7:30 AM – 4:30 PM  I-2: Pediatric Health Care Social Work Intensive – Crown Room (24th Floor – take the Tower Elevators to level “C.” The Tower Elevators are located near the Fountain Room on the Lobby Level)
7:30 AM – 4:30 PM  I-3: Home Health & Hospice Intensive – Hunt Room (Mezzanine Level)
12:30 PM – 4:30 PM  I-4: Building the Business Case: Critical Skills for Leadership
                    Polly Jones
                    International Room (Mezzanine Level)
12:30 PM – 4:30 PM  I-5: Ethical Practice: A Social Worker's Best Defense Against Malpractice
                    Greg Jensen
                    Vanderbilt Room (Terrace Level)
4:45 PM – 5:30 PM  New Member & First Time Attendee Orientation
                    Grand Ballroom Lounge (Grand Ballroom Level)
5:30 PM – 6:30 PM  Welcome Reception with Exhibitors and Premier of Posters – Grand Ballroom (Ballroom Level)
6:30 PM – 9:00 PM  Opening Banquet Dinner with Kermit B. Nash Presentation and Awards Ceremony
                    “Journey to Healing: Finding the Path,” Dr. Oliver Williams – Terrace Room (Terrace Level)
**Thursday, October 27, 2011**

7:00 AM – 3:00 PM  Registration – **Grand Ballroom Foyer (Ballroom Level)**

7:00 AM – 8:00 AM  Continental Breakfast with Exhibitors and Posters – **Grand Ballroom (Ballroom Level)**

8:00 AM – 9:30 AM  Concurrent Workshops – Breakout Session 1

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<tbody>
<tr>
<td>Jane Parker Richard Woodrow</td>
<td>Mollie G. Forrester</td>
<td>Shirley Otis-Green</td>
<td>Laura J. Nitzberg Mary Ruffolo</td>
<td>Eileen Zenker</td>
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French Room (Lobby Level)  

Grand Ballroom Lounge (Ballroom Level)  

Vanderbilt Room (Terrace Level)  

Crystal Room (Lobby Level)  

Pavilion Room (Lobby Level)  

9:30 AM – 9:45 AM  Transition Break

9:45 AM – 11:15 AM  Concurrent Workshops – Breakout Session 2

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<tr>
<th>W-6</th>
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<tr>
<td>Charles L. Robbins</td>
<td>Melissa Webster</td>
<td>Barbara S. Lee</td>
<td>W. June Simmons</td>
<td>Anita Clos Stacey Klett</td>
</tr>
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French Room (Lobby Level)  

Vanderbilt Room (Terrace Level)  

Crystal Room (Lobby Level)  

Pavilion Room (Lobby Level)  

Grand Ballroom Lounge (Ballroom Level)  

11:15 AM – 11:30 AM  Transition Break
### Concurrent Reports from the Field – Breakout Session 3

<table>
<thead>
<tr>
<th>RF-1</th>
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<tbody>
<tr>
<td><strong>Staying Home Matters: Proactive Care Management Protocols with Medicaid Waiver Members with Dementia</strong>&lt;br&gt;Sharon Foerster&lt;br&gt;Vanderbilt Room (Terrace Level)</td>
<td><strong>Building Excellence in Practice: Core Training for Social Workers in Health Care</strong>&lt;br&gt;Theresa Martin&lt;br&gt;Esther Krahn&lt;br&gt;Shannon Torhjelm&lt;br&gt;Pavilion Room (Lobby Level)</td>
<td><strong>Where's the Data? Using Longitudinal Clinical Data for Program Development, Quality Improvement, and Advocacy</strong>&lt;br&gt;Katherine Ginnis&lt;br&gt;Abigail Ross&lt;br&gt;French Room (Lobby Level)</td>
<td><strong>Ethical Decision Making in Health Settings: When There Are No Easy Answers</strong>&lt;br&gt;Mark de St. Aubin&lt;br&gt;Crystal Room (Lobby Level)</td>
<td><strong>The Social Determinants of Health as a Foundation for Social Work Practice</strong>&lt;br&gt;Karen R. Nelson&lt;br&gt;Grand Ballroom Lounge (Ballroom Level)</td>
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### Concurrent Reports from the Field – Breakout Session 4

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<tr>
<th>RF-6</th>
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<tbody>
<tr>
<td><strong>Public Health Social Work in 21st Century Practice: Overview and Examples from the Field</strong>&lt;br&gt;Betty J. Ruth&lt;br&gt;Abigail Ross&lt;br&gt;Crystal Room (Lobby Level)</td>
<td><strong>Developing a Clinical Career Path</strong>&lt;br&gt;Yvette M. Rolon&lt;br&gt;Vanderbilt Room (Terrace Level)</td>
<td><strong>Social Work and Nursing Case Management Collaboration: Towards a More Perfect Union</strong>&lt;br&gt;Heather Langlois&lt;br&gt;Tracy Highlander&lt;br&gt;Pavilion Room (Lobby Level)</td>
<td><strong>Social Work Leaders as Licensed Independent Practitioners: A Best Practice Standard in the Hospital Setting</strong>&lt;br&gt;Kathy Hager&lt;br&gt;Denise Katterhagen&lt;br&gt;French Room (Lobby Level)</td>
<td><strong>Optimizing Resources, Crossing Borders &amp; Building Bridges</strong>&lt;br&gt;Peggy Pettit, Alejandro Celorio Alcantara&lt;br&gt;Grand Ballroom Lounge (Ballroom Level)</td>
</tr>
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**Grand Ballroom (Ballroom Level)**

12:30 PM – 1:30 PM  Boxed Lunch with Exhibitors and Poster Viewing (Lunch is included in your registration)

1:30 PM – 2:30 PM  Concurrent Reports from the Field – Breakout Session 4

2:30 PM – 3:00 PM  Refreshment Break in Exhibit Hall - Grand Ballroom (Ballroom Level)

3:00 PM – 4:30 PM  Membership Meeting – Terrace Room (Terrace Level)

4:30 PM – 5:30 PM  Committee/Networking Time

Groups may gather informally in the Grand Ballroom Lounge, Crystal, French and Vanderbilt

5:30 PM  Free Evening
### Friday, October 28, 2011

- **6:45 AM – 7:45 AM**  
  Past Presidents’ Breakfast (by invitation only)

- **7:00 AM – 3:00 PM**  
  Registration – **Grand Ballroom Foyer (Ballroom Level)**

- **7:00 AM – 8:00 AM**  
  Continental Breakfast with Exhibitors and Poster Viewing – **Grand Ballroom**

- **8:00 AM – 9:30 AM**  
  Concurrent Workshops – Breakout Session 5

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<th>W-11</th>
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<th>W-13</th>
<th>W-14</th>
<th>W-15</th>
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<tbody>
<tr>
<td>Who is a Leader...How Do you Become a Leader?</td>
<td>From Crew Member to Captain: Training and Equipping New Social Work Supervisors</td>
<td>Evidence Based Practices to Improve Care Transitions and Reduce Avoidable Hospital Readmissions</td>
<td>Perceived Lack of Control and Learned Helplessness: The Effects on Transition to Adult Health Care</td>
<td>Caring for Transgender Patients</td>
</tr>
<tr>
<td>Linda Brandeis</td>
<td>Donna Suckow Margaret Meyer</td>
<td>Selena Bolotin</td>
<td>Erica Menzer</td>
<td>Max Rorty</td>
</tr>
</tbody>
</table>

- **Crystal Room (Lobby Level)**
- **French Room (Lobby Level)**
- **Pavilion Room (Lobby Level)**
- **Grand Ballroom Lounge (Ballroom Level)**
- **Vanderbilt Room (Terrace Level)**

- **9:30 AM – 10:00 AM**  
  Refreshment Break in Exhibit Hall – **Grand Ballroom (Ballroom Level)**

- **10:00 AM – 11:30 AM**  
  Keynote Presentation: New Opportunities for Social Work in our Changing Health Care Environment, W. June Simmons - **Terrace Room (Terrace Level)**

- **11:30 AM – 1:00 PM**  
  Lunch on your own

- **11:45 AM – 12:45 PM**  
  Social Work Health Leadership Foundation Fundraiser Luncheon (Ticket Required)  
  Crown Room (24th Floor – take the Tower Elevators to level “C.” The Tower Elevators are located near the Fountain Room on the Lobby Level)

- **1:00 PM – 2:30 PM**  
  Concurrent Workshops – Breakout Session 6

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<th>W-19</th>
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<tbody>
<tr>
<td>Together, Let’s Support Families through Organ and Tissue Donation</td>
<td>Preparing Future Social Work Leaders in Health Care: Field Instruction as an Essential Tool</td>
<td>Hospitals are Open Everyday; Why Isn’t Social Work?</td>
<td>Ethical Practice: A Social Worker's Best Defense Against Malpractice</td>
<td>The Role of Social Work in Building a Palliative Care Team</td>
</tr>
<tr>
<td>Ilene Mason Tim Chamberlain</td>
<td>Judith Trachtenberg Kay Davidson</td>
<td>Anita Clos Sandra Iaderosa</td>
<td>Greg Jensen</td>
<td>Ana G. Fisher Erica J. Taylor</td>
</tr>
</tbody>
</table>

- **Vanderbilt Room (Terrace Level)**
- **Crystal Room (Lobby Level)**
- **Pavilion Room (Lobby Level)**
- **French Room (Lobby Level)**
- **Grand Ballroom Lounge (Ballroom Lounge)**
2:30 PM – 3:00 PM  Refreshment Break, Final Poster Viewing and Closing Raffle – **Grand Ballroom**

3:00 PM – 4:30 PM  Concurrent Workshops – Breakout Session 7

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<tr>
<td>Tom Aronson</td>
<td>Carol Frazier Maxwell Carlean Gilbert</td>
<td>Rose Popovich Stephanie Curry Travis Lozier</td>
<td>Les Gallo-Silver</td>
<td>Rachelle White Bonnie Conley</td>
</tr>
<tr>
<td>Crystal Room (Lobby Level)</td>
<td>Pavilion Room (Lobby Level)</td>
<td>French Room (Lobby Level)</td>
<td>Grand Ballroom Lounge (Ballroom Level)</td>
<td>Vanderbilt Room (Terrace Level)</td>
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3:00 PM – 5:00 PM  Exhibitor Move-Out and Poster Board Dismantling – **Grand Ballroom (Ballroom Level)**

4:30 PM – 5:30 PM  Committee/Networking Time

4:30 PM – 5:30 PM  Joint Meeting of the SSWLHC & Foundation Board of Directors  
**California Room (Mezzanine Level)**

5:30 PM  Free Evening
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<tr>
<th>Time</th>
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<tr>
<td>7:00 AM – 12:30 PM</td>
<td>Registration / CEU Form Drop-Off</td>
<td>Grand Ballroom Foyer</td>
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<tr>
<td>7:00 AM – 8:00 AM</td>
<td>Continental Breakfast</td>
<td>Terrace Room (Terrace Level)</td>
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<tr>
<td>7:00 AM – 8:00 AM</td>
<td>Leadership Institute Regroup &amp; Breakfast</td>
<td>Green Room (Lobby Level)</td>
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<tr>
<td>8:00 AM – 9:00 AM</td>
<td>Concurrent Reports from the Field – Breakout Session 8</td>
<td>Grand Ballroom Foyer</td>
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**RF-11**
Adopting a Home First Philosophy: Changing Culture in a Large Canadian Teaching Hospital
Carol Murphy
Judy Vokey-Mutch

**RF-12**
Care Coordination: Social Work and Care Management Working Together to Reduce the Patient Length of Stay in a Mid-size Hospital
Diane B. Ambrose

**RF-13**
Facebook in the Workplace: The Ethics of Developing a Social Networking Policy Within a Healthcare Setting
Stephen A. Collazo

**RF-14**
Getting a Handle on Healthcare Reform
Adrienne Muralidharan, Karen Hercules-Doerr

**RF-15**

9:00 AM – 9:15 AM  Transition Break

9:15 AM – 10:45 AM  Concurrent Workshops – Breakout Session 9

**W-26**
Developing Leadership Skills in Health/Mental Health and Community Settings
Hal Lipton

**W-27**
This session has been cancelled.

**W-28**
Social Workers Building Bridges to Patient and Family-Centered Care
Kathleen Wade
Sandra Iaderosa

**W-29**
Recharging Clinical Batteries: Behavioral Health Pearls of Knowledge for Health Care Practice
Susan Matorin

**W-30**
Put Your Work Processes on a Diet--Learn to Lean (Part I)
Rose Popovich
Travis Lozier

10:45 AM – 11:15 AM  Refreshment Break – Grand Ballroom Foyer (Ballroom Level)
### Concurrent Sessions – Breakout Session 10

<table>
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<tr>
<th>RF-16</th>
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<tbody>
<tr>
<td>Moving Beyond the Walls of the Hospital - A Partnership with Area Nursing Homes</td>
<td>Treading Water: The Importance of Steering Social Work Leadership in the Age of Health Information Technology</td>
<td>OMG: SOS 2 SW, d/c asap!</td>
<td>Rocking the Boat: Helping the Patient with a Pre-Existing Psychiatric Disorder Navigate Their Cancer Care</td>
<td>Put Your Work Processes on a Diet--Learn to Lean (Part II)</td>
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<tr>
<td>Monica Sutton</td>
<td>___________________________</td>
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<td>Rose Popovich Travis Lozier</td>
</tr>
<tr>
<td>Vanderbilt Room (Terrace Level)</td>
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12:15 PM  Conference Adjournment

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An electronic meeting evaluation will be emailed to you. You must complete the evaluation in order to receive your CEU certificate. Even if you don’t need CEUs, please take the time to offer your feedback. Your input is important to the Board of Directors and the Program Committee and your comments will be instrumental to the planning of our 2012 Conference.